## FREQUENTLY ASKED QUESTIONS

#### What are evelash extensions?

Bella Pelle Lash Extensions are a revolutionary product that lengthens and thickens eyelashes. Bella Pelle lashes are single strands of synthetic or mink hair that are curved to replicate a natural eyelash. they are applied to each individual eyelash on a hair by hair basis for a natural, elegant and luscious look. Bella Pelle Lash Extensions are perfect for special occasions or for day to day wear.

## What do they look like and how do they feel?

With the correct application performed by our lash specialists, Bella Pelle Lash Extensions look and feel completely natural!

#### How long do Bella Pelle Lash Extensions last?

When applied correctly, semi-permanent lashes can last up to 6 weeks depending on the natural growth cycle of your own eyelashes.

## How often should I get infills or touch-ups?

We recommend getting a touch up every 2-4 weeks. A natural eyelash will shed every 60 to 90 days due to the natural growth cycle and is naturally replaced with the growth of a new eyelash. At any given moment, each of your natural eyelashes is at a different stage of its life cycle. A touch up is needed to replenish the lashes that have completed their life cycle. Touch ups generally take a short amount of time and are relatively inexpensive.

# Will the eyelash extension proceedure hurt?

No, not at all! the proceedure is completely safe and painless. There is no waxing or plucking required.

### How long will the eyelash extension procedure take?

The application usually takes about 1 to 1.5 hours to complete because the eyelashes are applied one lash at a time. be sure to set aside the correct amount of time for your appointment.



#### THINGS TO REMEMBER BEFORE HAVING BELLA PELLE EYELASH EXTENSIONS:

- An eyelash tint will be required for fair lashes as the natural lashes will still be visible post-extensions. Please tint the lashes at least 24 hours prior to your lash extension appointment to avoid interaction with the lash extension adhesive.
- 2) Ensure you are not allergic to adhesives by having a patch test done. Simply call Bella Pelle to make a quick appointment for us to place a small amount of the lash glue on your skin to see if any reactions may occur. The lash glue has a very low incidence of allergic reaction as it does not technically touch the skin. Whilst we take great care to ensure that the adhesive does not come in contact with the skin or eyes, in some individuals who are particularly sensitive, may find that the fumes or microscopic residues of the adhesive still irritate eyes or the surrounding area. In these cases the lashes should be removed immediately for safety.
- 3) Try to remember to remove all eye make up prior to your appointment so we can spend your full appointment time applying an amazing set of lashes, rather that cleaning them!!
- 4) If you have any special requirements please contact us in advance so that we may consult with you before your lash appointment to order or arrange specific products or tools for your appointment.

#### AFTERCARE FOR BELLA PELLE EYELASH EXTENSIONS

Bella Pelle lashes need care to maintain the best application. It is necessary to avoid or modify some products and processes as they will loosen the adhesive bond of the extension, spoil the effect or shorten the life of your lashes.

- For the first 24 hours avoid getting the lashes wet to allow the glue to completely dry.
- Do not use a steam room or sauna for the first 48 hours to allow glue to cure.
- Be gentle and respect your new lashes. Avoid rubbing your eyes and do not pick and play with your lashes.
- Resist the temptation to touch or pull at your new lashes as this may pull out your own natural lashes.
  - Avoid getting lashes caught on clothes and towels.
- When drying your face do not rub the eyes, instead blot the area and apply a gently pressure to your closed eyes then allow the extensions to dry naturally. Don't try to dry them with a towel or hair dryer.
- Do not perm, tint or curl the extensions using a clamp or heated eyelash curler.
- Avoid wearing mascara as much as possible as this will lessen the life of your extensions. Do not wear waterproof mascara at all.
- Do not use eye make-up remover that contains any type of oil product, such as petroleum.
- Avoid oily or waterproof eye liner pencils or eye makeup.
- Keep the eye area clean. This is very important. Some ladies love their lashes so
  much they don't even want to get them wet at all. Avoiding proper hygiene can
  result in an eye infection whether wearing eyelash extensions or not.

The less you touch your eyelash extensions, the longer they will last. However, it is important to keep the eye area clean!! Your lash specialist will demonstrate you through the correct cleaning procedure at the end of your appointment.